ASPECT AUTOMATION Position Description

Position Title: Project Coordinator **Department:** Project Management

Reports To: Director of Project Management

Job Summary

Provide administrative support for the Project Management department, primarily focused on project documentation management, coordination and project management standards support.

Essential Job Duties and Responsibilities

1. Project Documentation

- Work with the project teams to organize and maintain project documentation
 - Use existing documentation protocols to manage project documentation
 - Develop new documentation protocols to meet changing project documentation requirements
 - Deliver final project documentation packages to clients
 - Provide post-delivery support and revisions for project documentation packages
- Coordinate and write project equipment operation and maintenance manuals

2. Project Coordination

- Organize, plan and coordinate both internal and client project meetings
 - Coordinate conferences/meetings as needed using technical tools such as WebEx, audio and video conferencing
 - Arrange for travel and/or living accommodations as required
- Maintain project calendars
- Assume responsibility for various essential project activities such as product inventories and others as requested.
- Support project managers with the execution of all project management deliverables:
 - Cost tracking
 - Status reporting
 - Financial invoice processing
 - o Project Plan monitoring
 - o Updating action/issue logs

- Reports on program statistics and metrics.
- o Risk and issue management in the PM department.
- o Work as part of a team to deliver solutions to the clients.
- o Provide data collection to aid in report development

3. Project Management Standards Support

- Assist Manager, Project Management to administer company's project management standards and best practices.
 - o Document management
 - Maintain Project Management standards
 - o Business and Tech requirement gathering and documentation
 - Managing project deliverables as a part of the larger project work efforts.
- Maintain and seek opportunities to improve the project management system including:
 - Policies and procedures
 - Standards
 - Project metrics
 - o Project templates
 - o Etc.

4. Other Duties as Assigned

Essential Qualifications

- A minimum of five years of relevant administrative experience
- Proficient PC skills in a Windows environment
- Demonstrated ability to use software to scan, manipulate and enhance image files
- Demonstrated effective writing skills
- Interacts professionally and effectively with internal and external project stakeholders.
- Demonstrated effective interpersonal and communication skills
- Organizational skills and attention to detail
- Strong written communications skills.
- Must be highly motivated, possess excellent organizational skills and maintain attention to detail.
- Familiarity with MS office applications including MS Excel, Project and PowerPoint.
- Knowledge of maintaining project plans, issues logs, document registers, budgets and other project administration.
- Strong presentation skills and IT savvy
- Ability to learn quickly and be able to learn various computer software programs within a short timeframe.

Desirable Qualifications

- Experience in a technical or engineering environment
- Previous technical writing and editing experience
- Certification in Project Management

ADA Requirements

- Typically sits, grasps items and performs keyboarding for frequent operation of a computer
- Stand, walk, bend, reach or otherwise move about occasionally
- Lift, move or otherwise transfer items up to 30 lbs. occasionally
- Occasional exposure to typical machine shop physical hazards
- Travel by air or car occasionally